

AiportNow®

The Airport Operations Control Layer

Unify airport suppliers, systems, and operational workflows into a single intelligent platform - with real-time visibility, bi-directional ticketing, and integrated management.

THE CHALLENGE

Airports lose operational efficiency when critical systems can't communicate.



Fragmented supplier ecosystems

Multiple vendors and systems operating in isolation.



Manual ticket escalation

Delays, errors and no real-time status visibility.



No operational visibility

Siloed data makes it hard to identify and resolve issues.



Siloed airport systems

Disconnected systems lead to inefficiency and risk.

THE AIRPORTNOW PLATFORM

The integration and service management hub for airport operations.



THE AIRPORTNOW PRODUCT SUITE

Flexible layers to match every airport's size, complexity and ambition.

AirportNow Lite

Rapid deployment for regional airports

- Self-service portal & mobile app
- Automated ticket routing
- Asset management
- 10-day implementation

AirportNow

Full operational service management platform

- Supplier integration & collaboration
- Bi-directional ticketing
- SLA management & reporting
- Unified workflows & visibility

AirportNow Insights

Intelligence & operational analytics layer

- Predictive issue detection
- Operational heatmaps
- Resource optimisation
- Performance intelligence



WHY AIRPORTNOW?



Operational visibility

- Single source of truth
- Real-time ticket status
- Cross-supplier transparency



Intelligent integration

- Bi-directional ticketing
- Pre-built & bespoke integrations
- Reduced manual handling



Proactive operations

- Predictive issue detection
- SLA intelligence
- Operational heatmaps

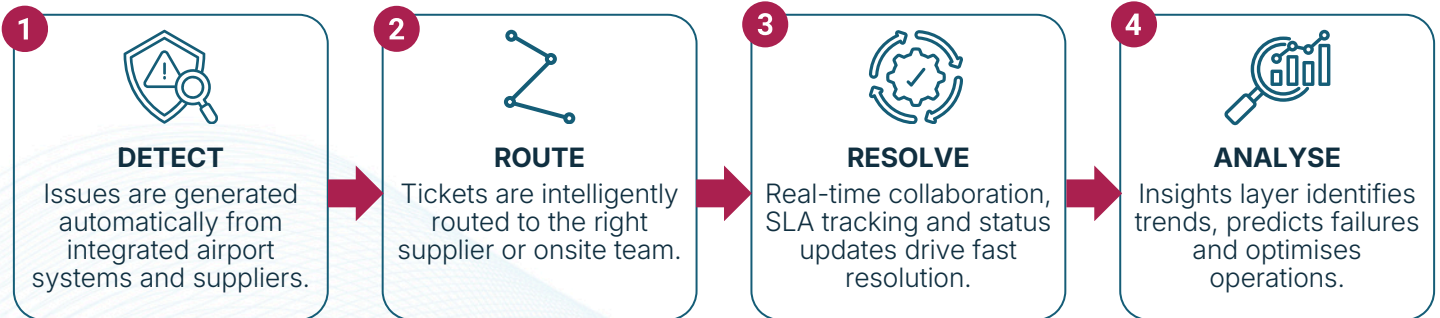


Flexible deployment

- Shared or dedicated instances
- Modular rollout
- Rapid onboarding

HOW IT WORKS

From issue detection to operational intelligence.



WHO IT'S FOR

Airport operations teams

Gain real-time visibility and control across all systems and suppliers.

Procurement teams

Improve supplier accountability with SLA transparency and performance data.

IT & Service teams

Unify workflows, reduce manual effort and accelerate issue resolution.

Regional airports

Enterprise-grade operations without the enterprise complexity.

KEY OUTCOMES

- ✓ Faster issue resolutions and reduced downtime
- ✓ Proactive detection prevents service disruption
- ✓ Single source of truth across all suppliers
- ✓ Improved SLA adherence and accountability
- ✓ Optimised resource allocation and planning
- ✓ Better passenger and airline experience
- ✓ Operational intelligence for smarter decisions

DEPLOYMENT & COMMERCIAL MODEL



Shared instance

For regional airports

- Lower cost of entry
- Faster deployment
- Monthly licensing
- Minimum 8 license commitment



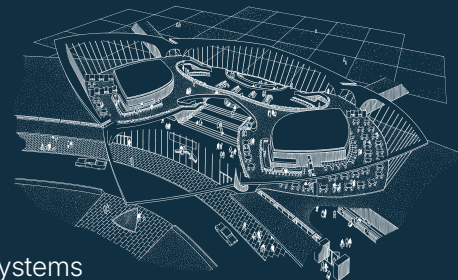
Dedicated instance

For major airports

- Full customisation
- Enterprise integrations
- Scalable architecture
- Designed for large-scale operations



From **reactive** operations to
intelligent airport management.



Unified visibility



Faster resolutions



Operational intelligence



Integrated ecosystems



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